

# ListenUpStorytelling CiC Privacy notice

Last updated 31/07/25

LUS Date 31/07/25

This privacy policy applies between you the User of the ListenUpStorytelling website, and the owner, provider of this website. ListenUpStorytelling CiC takes the privacy of your information very seriously. This Privacy Policy applies to our use of any and all Data collected by us or provided by you in relation to your use of the Website.

### Introduction

We are committed to protecting your personal information and your right to privacy. This Privacy Notice explains how we collect, use, disclose, and safeguard your information when you visit our website [<u>Listen Up Storytelling</u> - <u>Listen Up Storytelling</u>] or use our services. Please read this Privacy Notice carefully.

### **Information We Collect**

We may collect information about you in various ways. The information we may collect includes:

- **Personal Data**: Personally identifiable information, such as your name, email address, phone number, and demographic information.
- Derivative Data: Information our servers automatically collect when you access our website, such as your IP address, browser type, and operating system.
- **Financial Data**: Financial information, such as data related to your payment method (e.g., credit card number).

### **How We Use Your Information**

We use the information we collect in the following ways:

- To provide and maintain our services.
- To improve our website and services.
- To communicate with you about updates, offers, and promotions.
- To process transactions and send you related information.
- To enforce our terms, conditions, and policies.

### **Disclosure of Your Information**

We may share your information with:

- **Service Providers**: Third-party vendors that provide services to us, such as payment processing and data analysis.
- **Legal Requirements**: We may disclose your information if required by law or to protect our rights.

## **Your Privacy Rights**

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# You have the right to:

- Access the personal information we hold about you.
- Request correction or deletion of your personal information.
- Opt-out of marketing communications.

## **Contact Us**

If you have any questions or concerns about this Privacy Notice, please contact our Data Protection Officer, Caroline Dickson info@listenupstorytelling.co.uk

Review of this document: annually.

Next review date: 1st August 2026

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